Security, Safety and Confidentiality

Security is a top priority for us when it comes to protecting your data. We commit to protecting your information and have appropriate technical and organisational measures to make sure that happens.

Our servers are hosted in Ireland with Amazon. The production equipment is housed in a data centre that has full-time security staff, video surveillance and alarms, along with an uninterrupted power supply and backup generators. Amazon's Data Centre complies with rigorous international standards, such as ISO 27001 for technical measures, ISO 27017 for cloud security, and ISO 27018 for cloud privacy. For full details, please refer to http://aws.amazon.com/security/#features

Transactional data is automatically synchronised with a backup server every 15 minutes using snapshot technology and can be restored within minutes of failover. We also take full back-ups each night.

SortMyBooks Online is a secured product and has secured sockets layer (SSL/TLS) certificate. Amazon issues the certificate in use in AWS. The public key is RSA 2048, and the signature algorithm is SHA-256 with RSA. The CNAME names registered are sortmybooksonline.com, api.sortmybooksonline.com, www.sortmybooksonline.com

All data entered into SortMyBooks Online is confidential. Your data is not accessible by SortMyBooks staff or anyone else unless you choose to set up a sharing and permission. You can do this through the use of the user management screen, where you can add and delete users to suit the needs of the business. We also offer multiple permission levels that let you limit the access privileges of each user.

Please remember your own responsibilities when it comes to keeping your information secure. The most common data breaches are physical, which means loss or theft of equipment. In the event of loss or theft of your equipment, at least you know that the data you've entered onto SortMyBooks isn't on your computer; it's securely held on our servers in Amazon's data centre in Ireland. Disaster recovery for a business can be much simpler when they are using cloud technology. Recovery can be much quicker because you simply need to log in to your applications from another internet-connected device for full access once more.

Award Winning Online Accounting Software

Having said that, you need to make sure that you are using sensible security measures of your own. Please ensure that you take cloud security seriously by:

- Using sensible passwords
- Protecting your computing devices against malware
- Training your staff to identify risks and phishing attacks
- Having a sensible data security and privacy policy
- Complying with all laws about data storage in your area.

We understand that passwords are the scourge of our modern age, but the stats say that 90% of our passwords can be hacked within seconds. Find a strategy for creating secure passwords; there are plenty of ideas online. Keep your password details to yourself.

Please do not email your username and password to SortMyBooks support either! We will never ask you for that information.

If you are providing access to your SortMyBooks data to anyone, for example, a member of staff, your bookkeeper, your accountant and possibly, on occasion, a member of the SortMyBooks support team, then follow the protocol here for sharing.

Remember also to check your sharing and permissions screen by clicking on the Home tab, then Settings and then Sharing. See who is shared on your file and delete anyone who is no longer necessary.