

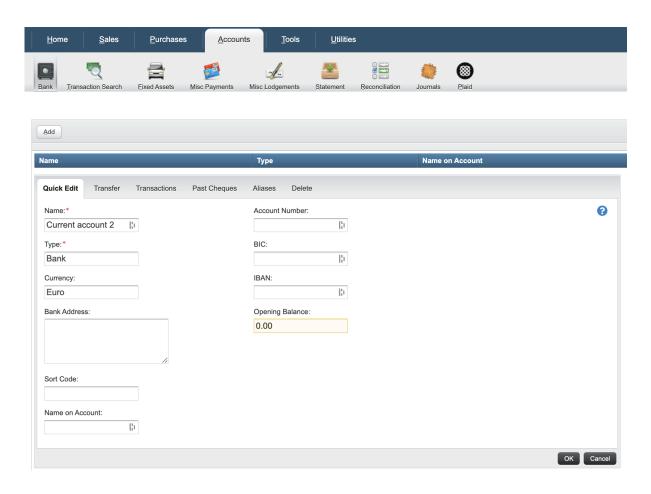
Reconciliation (Intelligent Matching)

Performing Reconciliation
Checking Reconciliation
Troubleshooting Reconciliation
Reopen a Bank Reconciliation

Performing Reconciliation

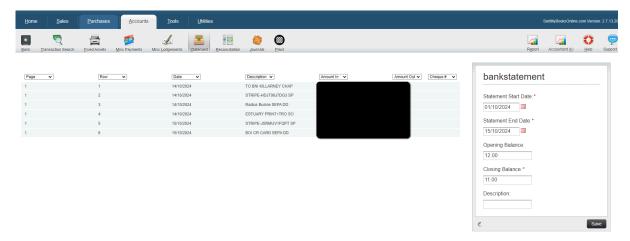
To perform a bank reconciliation on SortMyBooks, follow these steps:

1. If this is your FIRST bank reconciliation, set your opening balance first under **Accounts**, **Bank**.

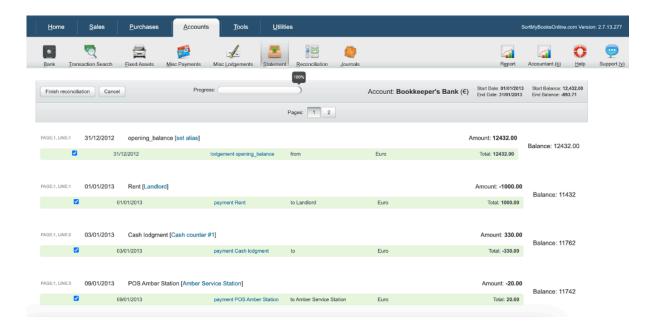


2. After loading the bank file, check the statement dates and balances before clicking Save.



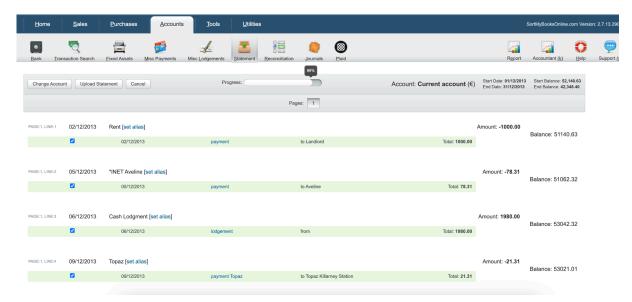


3. Once the statement is in SortMyBooks, intelligent matching will help you create payments, invoices, and transfers. Matched transactions are highlighted in green. If the progress bar shows 100%, you can finish reconciliation for that period after ensuring that transactions are correct.

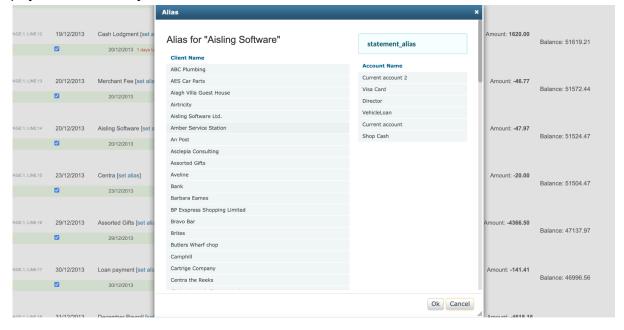


4. If the progress bar shows less than 100%, you should focus on reviewing unmatched transactions and setting aliases where needed.



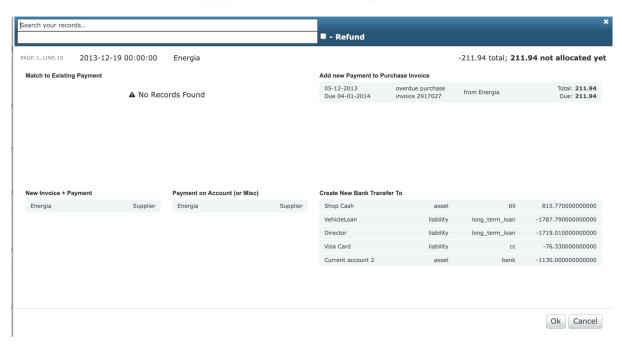


5. To set **aliases**, select the supplier from the list. It will allow the system to allocate payments correctly in the future.



6. You can also click "+" on the right-hand side of any transaction to match the existing payment, add a new payment to the purchase invoice, make a payment on account or create a new bank transfer. If you have not set aliases, you can type the name of the supplier/customer in the search box to narrow your search.





7. Once the progress bar shows 100%, you can finish reconciliation for that period and click **Finish Reconciliation**.

More in the video: Performing reconciliation

More details on the matching process here: Bank Imports

Checking Reconciliation

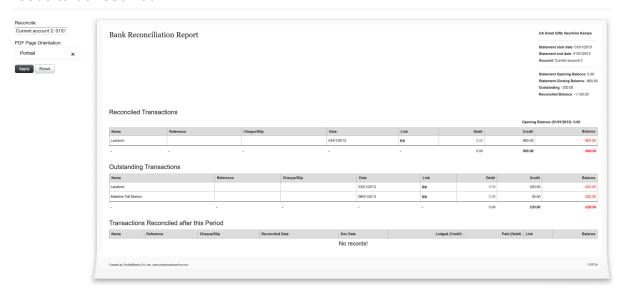
- 1. Review Outstanding Transactions: After reconciliation, it is essential to review any outstanding transactions that didn't appear on your bank statement, such as uncashed cheques or errors, by generating a bank reconciliation report.
- 2. Click Reports, Accounts Reports, and Bank Reconciliations. Select the desired bank reconciliation from the list. To narrow the selection, click the account drop-down on the left-hand side and limit it to only one bank account.



3. If the **Ending Balance** does not match the **Reconciled Balance**, click on a link under the **Starting date** to see outstanding transactions.



4. At the end of the Report, you will see **Outstanding Transactions**. These are Transactions in SortMyBooks that did not appear on the bank statement. Each of these needs to be resolved.



5. On each line of the report, there is a "link" to the transaction. Click on the link to view the transaction. You will have to navigate to Accounts, then Transaction Search to view the outstanding transaction.



Link to the video: Reconciliation Report

- **6.** If you see any **Outstanding Payments**, carefully question any item on this list. No transactions should be on this list unless you use cheques in your business. So, if you wrote a cheque and the recipient didn't cash it before your year-end, it legitimately belongs on this list. Nothing else does. If you see direct debits here, they are likely to be errors.
- 7. Please check that all accounts are reconciled at the end of the year. Check that the period displayed matches the Accounting Year you're working on and the Account matches the Bank Account you are checking. If the period doesn't match, click Select Range on the left. You can choose Previous or Next Accounting Year, scroll down to Date Range, and choose your starting and ending period. Statement Closing Balance should



match the closing balance on the bank statement you got from the bank covering the last day of your accounting year.

Troubleshooting

1) If you need help finding mismatched transactions, go to **Reports, Account Reports, Mismatched Statement Lines**, choose an account, period, press Apply, and click the link. You will see the list of mismatched transactions.

Link to the video: Mismatched transactions

2) Plaid

After importing a statement from a bank connection, you should be able to click save on the bottom right screen.

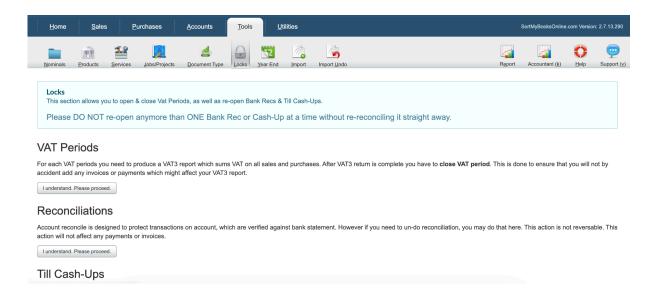
If the balance doesn't match, you have to get your bank statement **end balance** from your paper or online bank statement and enter that.

If it still doesn't match, you must compare transactions from your paper or online bank statement with the import from the bank and find the differences.

If not all transactions are in your bank import, contact your bank.

Reopen Bank Reconciliation

1. If you need to reopen a bank reconciliation, go to **Tools** and **Locks**. Under Reconciliations, select the **I Understand Please Proceed** button.





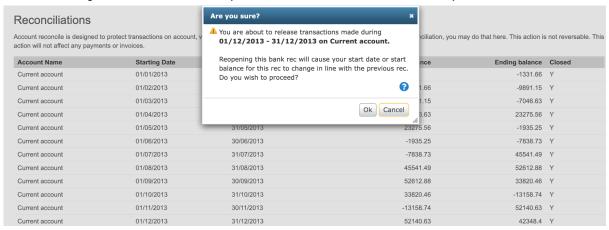
2. A list of bank accounts and dates for your bank reconciliations will appear, so select the date you want to open.

Reconciliations

Account reconcile is designed to protect transactions on account, which are verified against bank statement. However if you need to un-do reconciliation, you may do that here. This action is not reversable. This action will not affect any payments or invoices.

| Account Name | Starting Date | Ending Date | Starting balance | Ending balance | Closed |
|-------------------|---------------|-------------|------------------|----------------|--------|
| Current account | 01/01/2013 | 31/01/2013 | | -1331.66 | Υ |
| Current account | 01/02/2013 | 28/02/2013 | -1331.66 | -9891.15 | Υ |
| Current account | 01/03/2013 | 31/03/2013 | -9891.15 | -7046.63 | Υ |
| Current account | 01/04/2013 | 30/04/2013 | -7046.63 | 23275.56 | Υ |
| Current account | 01/05/2013 | 31/05/2013 | 23275.56 | -1935.25 | Υ |
| Current account | 01/06/2013 | 30/06/2013 | -1935.25 | -7838.73 | Υ |
| Current account | 01/07/2013 | 31/07/2013 | -7838.73 | 45541.49 | Υ |
| Current account | 01/08/2013 | 31/08/2013 | 45541.49 | 52612.88 | Υ |
| Current account | 01/09/2013 | 30/09/2013 | 52612.88 | 33820.46 | Υ |
| Current account | 01/10/2013 | 31/10/2013 | 33820.46 | -13158.74 | Υ |
| Current account | 01/11/2013 | 30/11/2013 | -13158.74 | 52140.63 | Υ |
| Current account | 01/12/2013 | 31/12/2013 | 52140.63 | 42348.4 | Υ |
| Current account 2 | 01/01/2013 | 31/01/2013 | | -900 | Υ |
| VehicleLoan | 01/01/2013 | 31/01/2013 | | -3282.87 | Υ |
| VehicleLoan | 01/02/2013 | 28/02/2013 | -3282.87 | -3141.46 | Υ |
| VehicleLoan | 01/03/2013 | 31/03/2013 | -3141.46 | -3018.43 | Υ |
| VehicleLoan | 01/04/2013 | 30/04/2013 | -3018.43 | -2877.02 | Υ |

3. The "Are you sure" box will open; click the OK button to re-open.



4. Make your adjustment and close the Reconciliation right away.

Please note: You can only have one bank reconciliation open at a time. Once you have made changes, you need to close them before you can open a second reconciliation.