SortMyBooks

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Where is our SortMyBooks data located?

SortMyBooks Data is stored in Amazon's AWS Data Centre in Dublin. Amazon's Data Centre complies with rigorous international standards, such as ISO27001 for technical measures, ISO27017 for cloud security, ISO27018 for cloud privacy.

Who can access it?

Access to SortMyBooks Data is restricted to authorised SortMyBooks personnel only.

How is it protected?

Access to data in AWS is through secure IPsec tunnels using Multi-Factor-Authentication (MFA) and temporary access tokens using AWS Security Token Service. Data is encrypted with AES256 and managed through users, groups, permissions and credentials that is stored in a secured vault. Data is continuously monitored with real-time auditing.

Physical security is controlled by AWS and access to the data centres are scrutinized, controlled and monitored regularly.

Infrastructure security is done by the AWS teams and they run diagnostics on machines, networks, and backup equipment to ensure they're in working order now and in an emergency.

What if there's a service disruption, a breach, or permanent data loss?

SortMyBooks has experienced 99.97% uptime since launch more than 8 years ago. Amazon AWS Data Centres comply with industry standards such as ISO 27001 for physical security and availability. Snapshots (Transactional Backup) of SortMyBooks data are taken every 15 minutes and a full backup is taken nightly.

Where are the back-ups?

SortMyBooks back-ups are stored within Amazon's data centre in Ireland.

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What if our Data Controller receives a request to provide all the information we have on one of our contacts?

You can easily use the reports in SortMyBooks to find and send the information to your data subject upon request.

When we no longer want to use SortMyBooks what will happen to our data?

You need to notify us by email that you want to cancel your subscription. All of your information can be downloaded from SortMyBooks into PDF or CSV. At this point we can delete your information or we can retain it in an archived format if you want to keep it for statutory or business purposes, within GDPR compliance rules. See here for details.
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